



BCGREA Victoria Branch 1200 Survey Status

As of July 15, 2021

RECOMMENDATIONS:

1. Accept CDR Business Diagnostics final survey report.

Status: Completed. The report was accepted by the Board.

2. Share the complete report with comments in confidence with the Provincial Table Officers with request not to forward it to anyone else.

Status: Completed. The report was shared with the Provincial Table Officers for their own use as some of the recommendations could be of use to the Association as a whole. The Table Officers were requested not to share the complete report with other branches as the survey was commissioned by the Victoria Branch for its own use.

3. Share the complete report without comments electronically with all Branch 1200 members in March 2021. The communication to include next steps that the Branch is considering. In addition, the phone in committee is to contact members without email that they phone regularly and mail them the report if requested. Priority should be to contact those members who entered the prize draw.

Status: Completed. The report was shared with the e-bulletin in spring of 2021 to Branch 1200 membership. For brevity, anecdotal comments from individual members were not included. The themes emerging from those comments are included in the survey report and the recommendations. The phone in committee contacted the members without emails where possible and mailed them the report if requested.

4. Focus efforts on the key priorities identified in the survey question 2. The top 3 priorities are advocacy for broader seniors' issues, programs and services and arranging discounts. Maintenance of pension and benefits is the responsibility of the Provincial body and should be referred to it.

Status: Ongoing. The Branch has incorporated the top 3 priorities emerging from the survey in its annual work plan and activities. The Provincial body was informed that members would like advocacy to maintain our pension and benefits to be a top priority. This is the responsibility of the Provincial body. However, the Branch will assist it if asked to do so and within its resources.

5. Program subcommittee to invite the Trustee and other officials of the Public Service Pension Plan for an informational session for members to clarify roles and responsibilities for maintenance of pensions and benefits.

Status: In Progress. The program committee has arranged webinars for September and October 2021 on these topics. Program notification with relevant details will be sent out shortly.

6. The Program subcommittee to deliver an action plan for programs to be delivered for the rest of 2021 and 2022 based on the priorities identified in the survey question 3. The top 3 priorities are Webinars, Tours to local sites of interest and Summer and Christmas luncheons.

Status: Ongoing. The Branch will advise members of the programs available for the rest of 2021 and 2022 as they are finalized, subject to public health guidelines. The Summer luncheon was cancelled due to public health guidelines- instead, a subsidy for Butchart Garden was extended. Christmas luncheon at Vista 18 is being planned. Webinars will be planned from time to time depending on the topics, presenters, and availability of technology.

7. The Program subcommittee be reconstituted if required to undertake its new mandate including availability of technical resources to deliver webinars or similar methods of information sharing (e.g., YouTube).

Status: Ongoing. Technical working group established and will assist the Program subcommittee.

8. Review the frequency and content of monthly in-person meetings post-COVID 19 restrictions. Some members suggested discontinuing death notices and reducing the business part of the meetings.

Status: The previous Board decided to defer action on this to the new Board. Now that the new Board has been appointed following the AGM, this matter will be considered by it. Members will be informed when any decision is made.

9. Continue to disseminate information through electronic bulletins via email but limit its frequency to not more than 6 e-bulletins per year, excluding meeting notices. Members would like information on pensions/benefits, seniors' issues, branch updates and the President's message the most. Avoid duplication of content with communication sent out by the Provincial body and the Pension Corporation, unless deemed necessary.

Status: The Board has noted the wishes of the members. Future e-bulletins will include these topics more than before. E-bulletins will be sent out to members with email addresses on file in January, March, May, September, and November. There will be one annual newsletter sent out via mail to all members. Program information will be sent electronically based on the program schedule. The Branch will also post the e-bulletins, annual newsletter, and program notices on its new website. These will remain on the website for 1 year and then archived.

10. Continue with the annual newsletter by mail. Consider limiting any additional mailouts to only those members who do not have an email.

Status: The Board has noted the wishes of the members. Also see response to recommendation # 9 above.

11. Continue the practice of sending goodwill cards.

Status: The Board has noted the wishes of the members.

12. Review the practice of phone check-ins with members based on comments received.

Status: Ongoing. The phone committee has contacted the members who are phoned on a regular basis and noted their wishes about future check-ins.

Legend:

Green: Completed items. **Blue: Ongoing items.**

Orange: In Progress items. **Red: Outstanding items.**